



North Valley Credit Union

Make it Real

September
2018

News & Views

HOURS OF OPERATION

Esterhazy Branch

516 Main Street
P.O. Box 1389

9:30am–5:00pm
Monday to Friday

Bus: (306) 745-6615
Fax: (306) 745-2858

Stockholm Branch

116 Ohlen St
P.O. Box 130

9:30am–12:00pm
1:00pm–5:00pm
Monday to Friday

Bus: (306) 793-2171
Fax: (306) 793-2013



I am very pleased to announce that North Valley Credit Union along with most Credit Unions across Canada have entered into a business relationship with Collabria for the provision of credit card services to our members and customers. I truly believe that this suite of card products is the best available in the country as it is comprised of eight different cards offering a wide variety of features. This ensures that you will be able to select a card with the features that match your personal needs. Some reasons that make our new cards the best in the marketplace:

- 8 cards to choose from each with their own particular attributes
- Real time payments—no three day delay as in the past
- Ability to make payments online without the need to have home banking
- Immediate personal service across the counter in branch
- 7 minute application process either in person or over the phone
- No balance transfer fee

Another reason to apply for one of our new cards is that we will be having two draws of \$ 500.00 each, one during the month of September and one in October. Everyone who applies for a new credit card will be entered into the draw. This draw is not Canada or Saskatchewan wide but covers only those who apply for cards in Esterhazy, Stockholm and our immediate district. This gives you a far better chance of winning. Please call one of our offices and speak with our front line personnel and they will be happy to lead you through the application process. In many cases approval is immediate. We hope you will investigate the options available on our new credit card offerings and see for yourself that it is an industry leading credit card.

Roy Spence

CEO & General Manager
North Valley Credit Union



EMPLOYEE ANNOUNCEMENTS

Roy Spence, CEO and General Manager of North Valley Credit Union is very pleased to announce that effective September 10th, 2018 Mr. Glenn Colley has joined our company as a senior credit underwriter. Glenn has over thirty years' experience in the Credit Union System of Saskatchewan and comes with an extensive background in both commercial and agricultural credit underwriting. His most recent posting was at Meadow Lake with Innovation Credit Union and before that Glenn spent seven years as the Loans Manager at Unity Credit Union.

As our business grows so must our employee group especially as we continue to focus on quality, personal service to our members, customers and clients. We know your time is valuable and respect the fact that you don't want to be waiting weeks on end for the service you deserve. Personal service is our strong suit and we know Glenn will carry on this tradition for us.

I am excited to welcome Glenn Colley into our employee group and hope you will take the time to give Glenn a call or drop in for a visit. I'm convinced Glenn will prove to be a valuable asset to our Credit Union, to our community and to the members, customers and clients we endeavor to serve.



I am pleased to announce Lisa Fiske as the newest addition to our front line service team. Lisa joined our staff compliment on May 1st, 2018 and has over seven years' experience in the Credit Union System of Saskatchewan. This includes times most recently spent with Churchbridge Credit Union and the balance being with Innovation Credit Union at the North Battleford and Battlefords branches. Lisa's positions were: Teller, Contact Centre Representative and Operations Analyst.

Lisa is very knowledgeable and very pleasant. She consistently provides excellent member service. Feel free to drop by our office and say hello to Lisa as she is anxious to meet the members of both our Credit Union and our community.

I am very happy to have Lisa join our team and look forward to the many contributions she will make to our Credit Union.

Niki Rink

Office Manager
North Valley Credit Union

FINANCIAL LITERACY:

Recently North Valley Credit Union held a draw for two individuals aged 18 to 24 years old to attend a financial literacy seminary held in Regina. This educational session was facilitated by Virtus Group Chartered Accountants and Business Advisors. Supper was provided along with \$ 100.00 for out-of-pocket expenses. The winners were: Kaylee Nagy who was also one of our scholarship recipients and Madison Tochor.

NVCU is committed to providing quality advice and education to our members, customers and clients. There is no better time to learn than when one is young. We want to thank Virtus Group for providing this educational opportunity. It is our hope that the attendees had fun and also learned some valuable new information that will equip them for the challenges they will face on their journey through life.

DID YOU KNOW:

- North Valley Credit Union does not have a Board Credit Committee and that all loan applications are approved in-branch by our lending professionals and management.
- North Valley Credit Union provides a free online service called the NVCU Announcer wherein members of the public can post their non-commercial special events. Such events might include bingo, cribbage tournaments, Bar-B-Q's, sporting events, weddings, anniversaries and the like. Please send your request directly to Kenneth Kerr at esterhazyonline@yahoo.com Also, Kenneth can arrange to post commercial advertisements for you and can provide the cost for this service.
- North Valley Credit Union, while an independent and autonomous unit, is part of a Credit Union System that in Saskatchewan held \$ 29.1 billion in assets under administration as of June 30th, 2018.

NVCU feature "Home of the Month" for September is now listed on the NVCU Community Announcer. To view the home selected for this month please go to the NVCU Community Announcer website at <https://esterhazyonline.wordpress.com/> or contact your local realtor.

